



Before your appointment

1 We will send you key information ahead of your appointment.



2 You may be asked to complete and return a new medical history form.



On the day of your appointment

1 Before you leave for the practice, please ensure you have visited the lavatory, have hydrated and have brushed your teeth.



2 Please avoid bringing lots of things and particularly limit bringing valuables.



3 Please remain in your car or outside the practice, following social distancing recommendations.



The practice door will be locked until your appointment is ready to begin.



Entering the Practice

1 We will call you when it is time for you to enter the practice.



2 Before entry we will need to take your temperature.



3 On entering the practice you will be provided with a mask and you will be asked to sanitise your hands.



4 We ask that you pay before your treatment (if applicable), ideally by card, including for any oral hygiene products.



5 Our reception team will be sat behind a plastic screen for added protection.



Did you know our colleagues will also undergo daily temperature checks?

6 There will be no patients in the reception area and you will be guided straight to the treatment room.



The practice will be clutter free, you can expect to see no magazines for example.



In the treatment room



Remember, to provide you with the right care and service we cannot adhere to social distancing

1 Our team will therefore be in extra PPE gear.



2 Depending on your procedure, you may be required to swill with a hydrogen peroxide solution for one minute.



3 All treatment rooms are cleaned and disinfected after each patient.



4 You will be asked to sanitise your hands before departure and discard your mask in the bin provided.



5 You will leave the practice through the corresponding FIRE EXIT nearest to your treatment room to allow for a one-way system throughout the practice.

