

COVID-19

Restrictions and safety measures



Our safety measures

Our community has been through a lot over the last year, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety. Your oral health continues to be important and although we should be more cautious going forward, we should not let recent events cause us to neglect this.

Infection control has always been a top priority at Bewbush Dental as you may have noticed on your visits to our practice pre-Covid-19. Our infection control processes are structured so that the care you receive is both safe and comfortable.

As a designated Urgent Dental Care Centre for West Sussex, we have adapted our already robust processes to include the most up to date guidance issued by our regulators.

As such you may notice some changes when it is time for your next appointment, these changes have been made in order to protect our patients and staff.

[View our Practice in the news](#)

Closed Door Policy

Our practice is currently operating a closed - door policy; you can only come to the practice if you have a booked appointment time. Please do not attend otherwise.



Pre-appointment Risk Assessment

Our reception team will perform a pre-appointment risk assessment before you attend, and the same questions will be asked upon arrival at the practice.

Online Form Filling

We are going to send you an email link via our new Patient Portal service which will allow you to complete your documentation online before attending the practice.

You may notice a slight change in our appearance but we can assure you, the lovely smiling team you are accustomed to is still underneath all that personal protective equipment.

Covid-19 Protective Measures

Upon entering the practice, your temperature will be recorded with our no-touch thermometer and you will be given hand sanitiser to use and a face mask if you do not have one of your own.

Social distancing

We have decluttered our waiting room and removed magazines and toys to encourage good cross infection protocols.

Our waiting room chairs have been spaced two meters apart to allow for social distancing between patients although appointments will be managed to allow for social distancing between patients in any event. That might mean that you are offered fewer options for scheduling your appointment for the foreseeable future.

Patients at Higher Risk

We have highlighted specific appointment times for our shielded and vulnerable patients. If you have been designated as shielded or vulnerable, please do let the reception team know.

Click on the button below for more info regarding vulnerable patients.

People at higher risk

How can you help?

- With the exception of children and patients with carers, patients should come alone.
- A distance of at least 2 metres must be observed if another patient is present in the dental practice.
- We are accepting card payments only at this time, preferably contactless. If this is a problem, please do let our reception team know.
- Staff will not shake your hand.
- If you show [symptoms of Covid-19](#) (following appointment booking, you should contact the practice by phone.
- Please do not arrive early at the practice; you will be required to wait in your car, or if using public transport at least 2 m from the entrance to the practice until you are called to come to the front door.
- Please do not arrive without an appointment.
- Patients should come wearing a mask if possible or be prepared to wear one.

We thank you for you continued support and incredible loyalty during this very testing time, and we cannot wait to see you all again.



Bewbush

DENTAL

3 Goodwin Close | Bewbush
Crawley | RH11 8XU



www.bewbushdental.co.uk



01293 536 097



info@bewbushdental.co.uk



Follow us

